# Interview with municipality

#### **1. General Information**

* **Position Title**:
* **Department**:
* **Date & Time of Interview**:
* **Location / Online Meeting Link**:
* **Interviewers’ Names and Titles**:

Questions to be answered:

* What are the current measures that were taken when the area was flooded and what is the Municipalities water nuisance policy?
  + What is the current policy to prevent water nuisance?
  + What kind of additional actions will be taken when water nuisance is expected?
  + What happened exactly on the 21st first of July from your perspective?
  + After this event, did your water nuisance policies change, or were any additional interventions implemented in the area?
* What is the capacity of the sewage system of the Haaksbergerstraat?
  + What type of sewage system is currently in place in the Haaksbergerstraat area?
  + What is its capacity and dimensions?
* What is the capacity of the current storage facilities?
  + How do these storages work? Do they overflow and for which region?
  + What is their capacity and dimensions?
* What were the implications of the water nuisance in 2024?
  + What was the monetary damage?
  + Which part of the damage was public and which part was private?
* Which location experiences the most water nuisance?
  + Was this the Haaksbergerstraat and where specifically?
* How much water is coming into the Haaksbergerstraat from other neighborhoods?

# Interview with residents

#### **1. General Information:**

* **Interviewers’ Names and Titles**:

#### 2. Questions to be asked:

1. Wat waren volgens jou de kritieke punten waar de meeste wateroverlast is ontstaan? En waar kwam dit water vandaan?
2. Help je hulp ontvangen van de gemeente, mits je schade hebt of aanzienlijke overlast hebt ervaren?
3. Wat weet u van de huidige maatregelen van de gemeente om wateroverlast te voorkomen?
4. Zijn jullie bekend met de volgende voordelen?
   1. <https://www.enschede.nl/subsidie-groenblauw-enschede>
   2. https://www.enschede.nl/subsidie-voor-groenere-tuin
5. Hoe kijken jij en de buurt naar de huidige stand van zaken omtrent wateroverlast en wat eraan gedaan wordt?
6. Zouden posters die het concrete effect tonen van maatregelen die buurtbewoners zelf kunnen nemen om wateroverlast te verminderen, ervoor zorgen dat zij daadwerkelijk actie ondernemen?
7. Zo nee, wat zou wel kunnen helpen?
8. Weet je van buurtbewoners hoe hoog het water aan de voorgevel stond toen het en probleem werd?